

## Frequently Asked Questions(FAQs) of e-Procurement

**What is the Link of eprocurement website of IFFCO?**

**Ans :** <https://www.iffcoindia.com>

**1. Which internet browser is supported?**

**Ans:** This website is compatible with any Latest browser IE9 Onwards, Google Chrome and Mozilla Firefox. (The Most Compatible browser is Google Chrome)

**3. What is my Supplier Code and Site?**

**Ans:** Please refer to email sent by IFFCO for RFQ Notification and use Supplier Code and Supplier Site mentioned in the email.

**4. When I enter my Supplier Code, Supplier Site is not getting displayed?**

**Ans:** Please contact to concern unit from where you have received the RFQ. To know the contact details of concern unit click on “Contact Us” link and enter the RFQ No on the screen.

**5. I forgot my password?**

**Ans:** i) Please use “Unable to Login/Forgot Password” Link as shown below

INDIAN FARMERS FERTILISER CO-OPERATIVE LIMITED  
(E-Procurement Portal)

available with them before submitting their quotations. Notification: As per the Interoperability Guidelines by Controller of Certifying Authorities(CCA) for issuing Digital Signature Certificates under IT Act, that The certificates issued after 04-April-2011, two separate certificates will be issued for Signing and Encryption / Decryption purpose. Hence it is requested to all the eligible vendors to get it confirmed whether they have these two certificates available with them before submitting their quotations.

**Latest Updates**

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**e-Procurement System Of IFFCO - Features.**

- View details of All Enquiries and Purchase Orders Online.
- Submission of online bids (only for Registered vendors) using Class-2 or Class-3 Digital Certificate.
- E-mail/SMS integration.
- IT Act 2000 & 2008 Compliance.
- Supports all browser.
- Communicate with Indentor or Commercial Department.

**Pre-requisites for e-Tendering.**

- Valid Class-2 or Class-3 Digital Certificate with Organization name for Encryption and Signing.
- eToken software/driver, as per your token, must be installed.
- nCode PKI Setup (Click here to download)
- Settings required For Chrome/Firefox/IE Browser(This website is best compatible with Chrome Browser)
- Test your Digital Certificates here

**Login**

Supplier Code:  Vendor Code:

Supplier Site:

Password:

**Login**

**Unable to login / Forgot Password**

Frequently asked Questions(FAQs)

**New to IFFCO, Click here to register yourself**

**Click here to submit your Work Order Bills**

**Contact Us for Support**

Total Hit Count on this Website :   
Visitor Hit Counter

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ii) Now Enter the Supplier code and Select the Supplier Site and select active contacts from the contact list and click on send OTP as shown below

The screenshot shows a web browser window displaying the IFFCO eProcurement Portal. The page has a green header with the IFFCO logo and the text 'eProcurement Portal'. Below the header, there is a 'Update Password' section with the following fields: 'Vendor Code' (213056), 'Select Site' (NEW DELHI), and 'Select Contact' (8527871515.yksakthre@iffco.in). A 'Send OTP' button is located below these fields. Below the 'Send OTP' button is an 'Enter OTP' field. Below the 'Enter OTP' field is an 'Enter New Password' section with 'New Password' and 'Confirm Password' fields. A 'Save' button is located below the 'Confirm Password' field, and a 'Login Page' button is located to the right of the 'Save' button. The browser's address bar shows the URL 'https://www.iffcoindia.com/UpdatePassword.aspx'. The Windows taskbar is visible at the bottom of the screen.

iii). OTP will be sent to you on selected valid email and Mobile both. Enter the correct OTP and generate your new password.

## 6. What are the pre-requisites of submitting e-tender?

**Ans:** i). You must have valid **class-2 or class-3** Digital Certificate of **Signing**.

ii). Latest Token drivers must be installed in your machine. (To download latest token drivers go to <https://www.ncodesolutions.com/> and click on token drivers as shown below)

IFCO E-Procurement x (n)Code Solutions - Licensed Cert x +

https://www.ncodesolutions.com

Apps IFCO e-Procurement QUIZ WORKS IFCO - Application... An Introduction to... ASP.NET MVC | The... AI and Robotic Proc...

(n)Code Solutions  
e-Safe, e-Secure, e-Sure Licensed Certifying Authority

HOME | ABBREVIATIONS | SITEMAP

1800 - 419 - 4455  
dscsales[at]ncode[dot]in  
DSC Status

Home About Us Services Basic FAQs Support Contact Us Authorized RA Verification Offices

(n)Powering you  
with the edge that is the difference  
between important and indispensable  
more details

DSC Application Forms Repository Quick Links IT Services

Individual Organization (n)eXIM Government Special Purpose Certificate Revocation

CPS Subscriber Agreement Relying Party Agreement CCA India Certificate 2014 CCA India CRL 2014 (n)Code CA Certificate 2014 (n)Code CA CRL 2014 More...

Online DSC Sales GNFC offers space at Gift City Signing Certificate Encryption Certificate Biometric Device Drivers Download Mobile App for Walk-In Appointment

Time Stamping Services eSign Services PKI & Digital Certificates Cloud Services Data Center e-Tendering & e-Auction e-Governance

Token Driver  
FIPS 140-2 CERTIFICATED  
e-TOKEN FOR DIGITAL SIGNATURE CERTIFICATE

Notification & IT ACT Search Certificates

will now issue Digital Signature Certificates as per New Interoperability Guidelines ver 5.2 || Notifications by office of CCA for issuance

iii). Download and install the correct token driver as per your token as shown below-

IFCO E-Procurement x (n)Code Solutions - Licensed Cert x +

https://www.ncodesolutions.com/intoken.asp

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e-Pass 2003 Auto Installation Guide

User Guide Download

Drivers for Windows Download

e-Pass Utility Download

Watch Data (Proxkey) Installation Guide

User Guide Download

Drivers for Windows Download

Gemalto (SafeNet) eToken Drivers Installation Guide

User Guide Download

Drivers for Windows (32-bit) Download

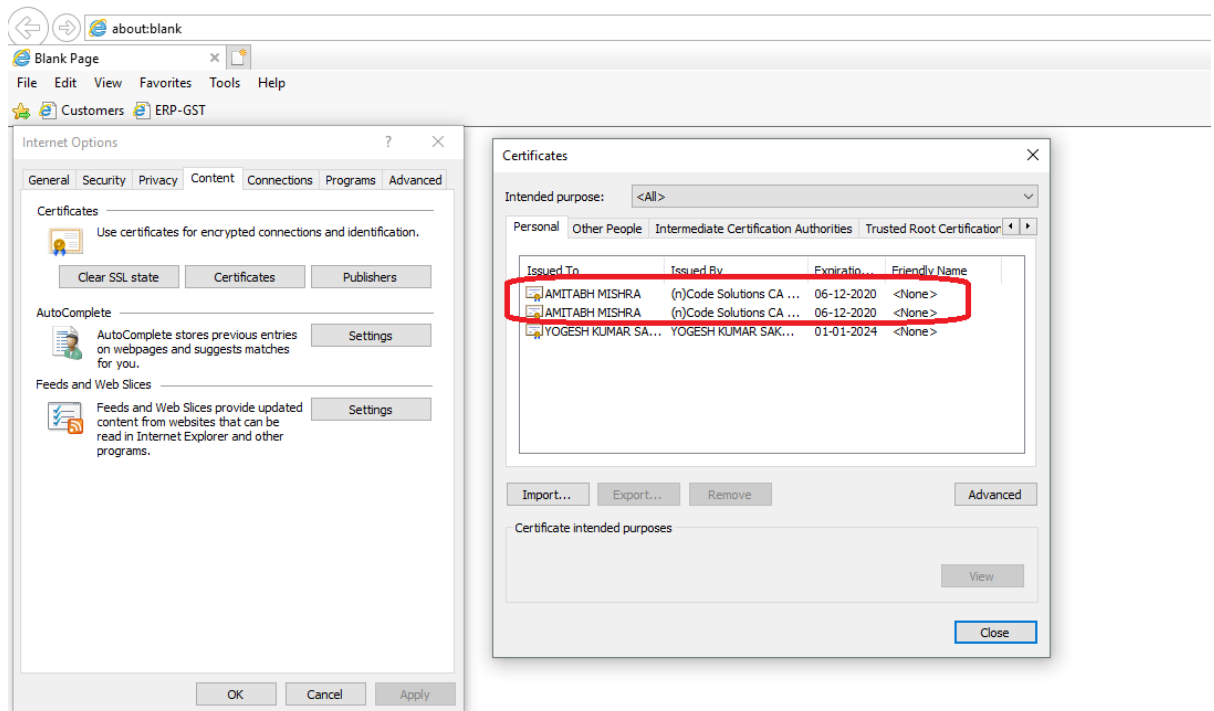
Drivers for Windows (64-bit) Download

Gemalto SC SED Token Drivers Installation Guide

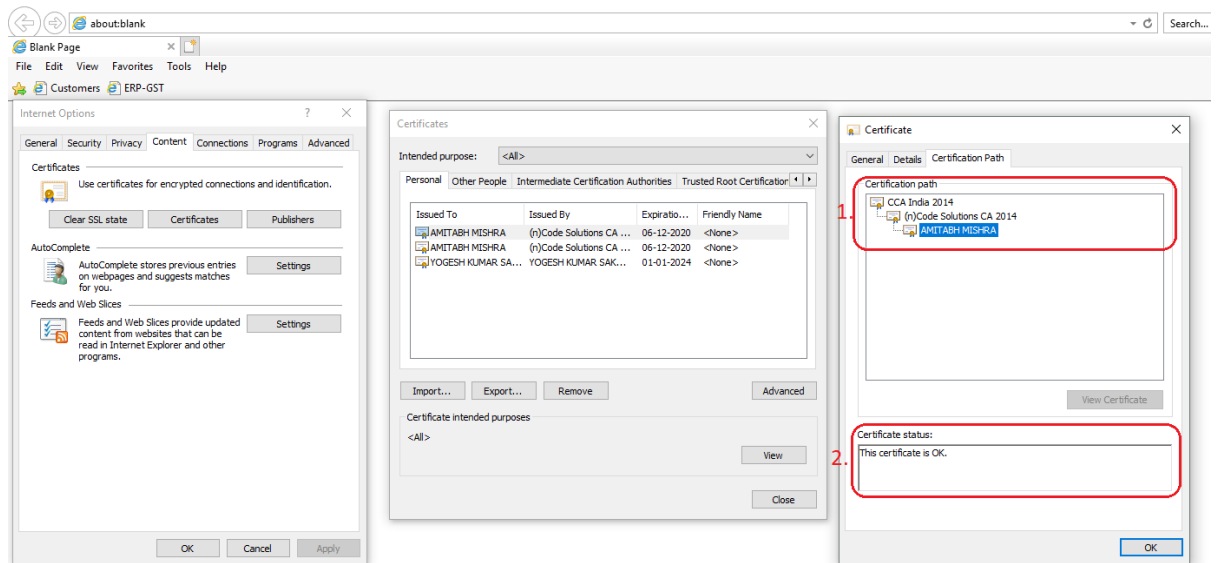
Drivers for Windows Only Download

iv). To check whether the token driver has been installed successfully plug in your token to machine and open Internet Explorer, go to **Tools -> Internet Options -> Content-> Certificates**

**Note: There should be at least one certificate available in Certificates window as shown below.**

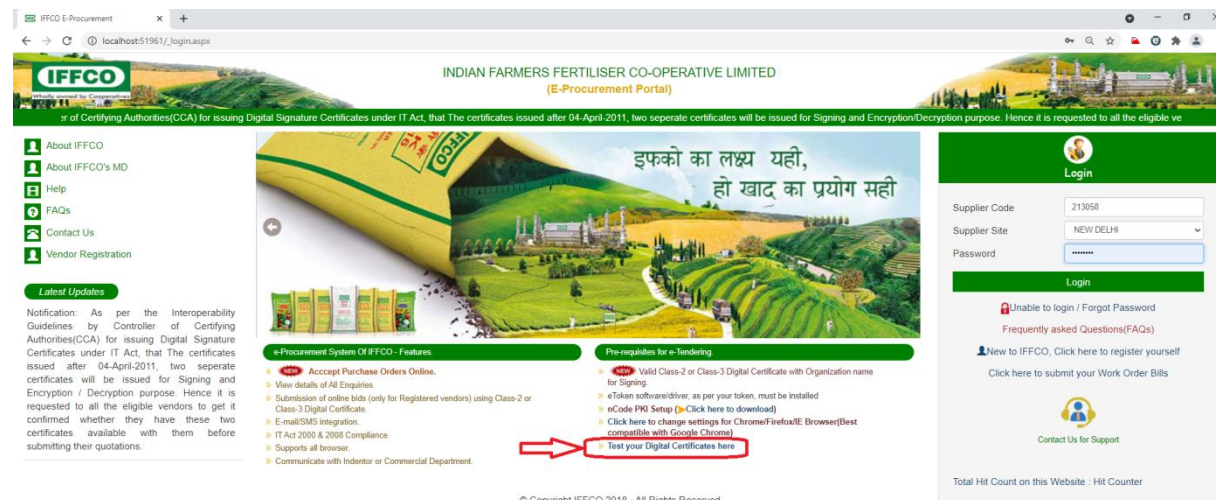


v) Now select relevant certificate and click on View button and go to Certificate Details Window as shown in **below image** at **point on 1**, Certificate chain must be installed correctly, at **point no 2** the text must be “This Certificate is OK”. If this is not the case then contact to the Certificate Agency.



## 7. What are the system settings required to submit the tender?

**Ans:** Go to “Test Your Digital Certificates” link and follow the steps as given below



i). Download and install the PKI setup from the list as per below image.

### Pre-requisites for Submission of Tender

1. Must Have Valid Class-2 or Class-3 Digital Certificate with Organization name for Signing.
2. eToken software/driver, as per your token, must be installed
3. Following components must be pre installed in your machine

- a) nCode PKI Setup (Click here to download)
- b) nCode Component Setting For Chrome/Firefox

Note: Safari browser and Windows XP & MAC OS is not compatible with nCode PKI component

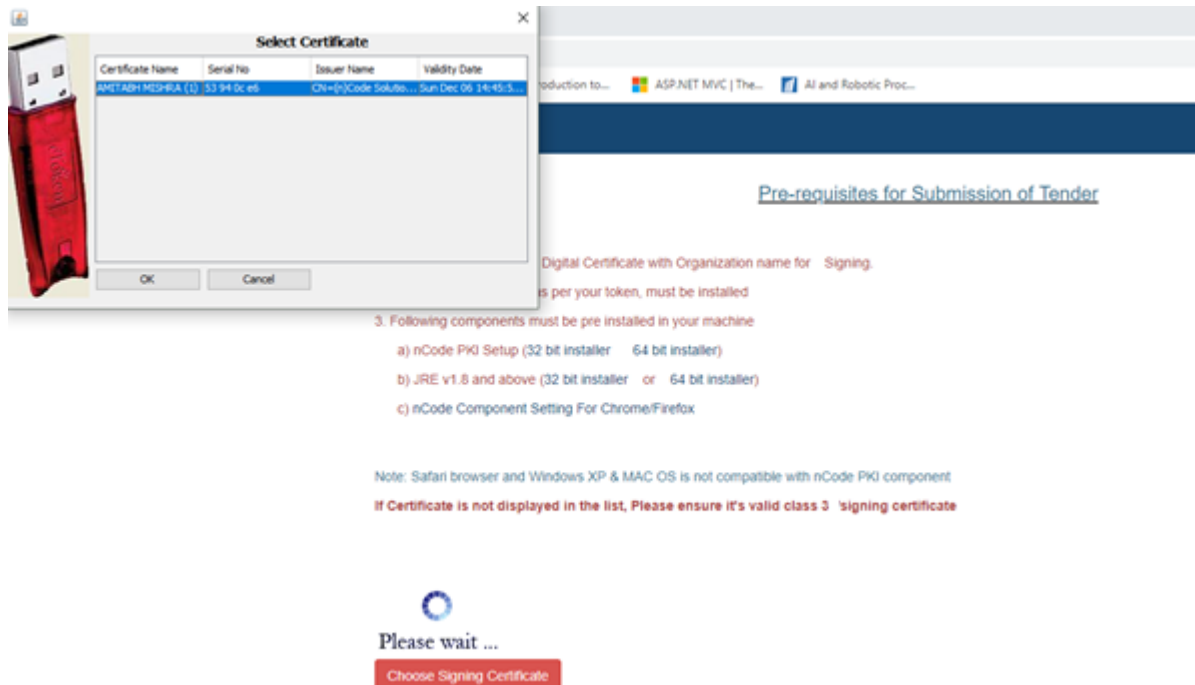
If Certificate is not displayed in the list, Please ensure it's valid class 2 or class 3 signing certificate



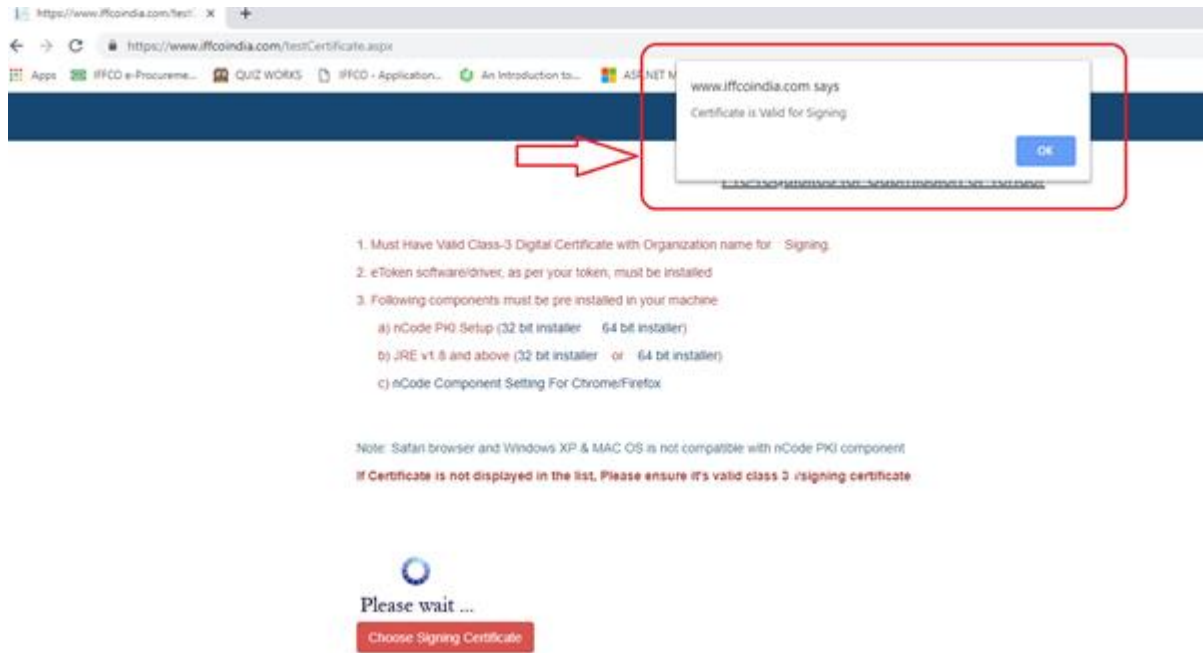
Choose Signing Certificate

iii). Now click on the link “nCode Component Setting for Chrome/Firefox” and do the necessary setting as per your browser.

iv). Now click on Choose Signing Certificate Button, select the certificate and enter the Token password as shown below-



After successful validation a message will appear as follows-



v) Now Click on “Choose Signing Certificate” and select the certificate from the list and message should appear as “Certificate is valid for Signing”

## 8. How to know whether my bid has been submitted or not?

**Ans:** After digitally signing your bid, you will get the email/SMS confirmation also you can check on the website if the status has been changed to “**Technically Quoted**” incase you submitted **Unprice Bid**, or “**Quoted**” incase you submitted **Price Bid of Two Stage RFQ** or “**Commercially Quoted**” incase you submitted **Price Bid of Single Stage RFQ** as shown below-



https://www.iffcoindia.com/\_ven... X

https://www.iffcoindia.com/\_vendDash.aspx

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**IFFCO**  
Virtually owned by Cooperatives

**eProcurement Portal**

Contact US HomePage IFFCO : NEW DELHI

Dashboard

Submit Bid

Previous Quoted RFQs

Change Password

My Contact Info

Purchase Order & QCS

General Terms & Conditions

Dashboard

4  
Notification  
View Details

3  
Clarifications  
View Details

0  
Authorization  
View Details

Click here to submit bids for old enquiries released before 04-Jun-2018

List of Enquiries Pending for Submission (To submit your tender Click on link "View/Submit bids" against respective Enquiry released for eProc mode only)

Enquiry NO	Unit	Enquiry Mode	Enquiry Type	Description	Bid Stage	Tech Due Date	Comm Due Date	Status	View/Submit bids	Authorise to 3rd party	Regret
201002200075	Kalol Unit	eProc	Supply	Control valve LICV-1807, PCV-1501 and HICV-1401 for	Two Stage	22-May-2019 12:00	22-May-2019 12:00	Technical Quoted	View/Submit bids	Authorise	Regret
205002200016	Aonla	eProc	Supply	Procurement of 01 no. Jaldoot male, battery opera	Single Stage	Not Applicable	20-May-2019 15:00	UnAcknowledged	View/Submit bids	Authorise	Regret
204002200053	Aonla	eProc	Service	Construction of Rain Sheds at Bus route in Townshi	Single Stage	Not Applicable	22-May-2019 15:00	UnAcknowledged	View/Submit bids	Authorise	Regret
251002200186	Kandla Unit	E-mail	Supply	EMCO MAKE DC BRAKE UNIT.	Single Stage	Not Applicable	10-May-2019 14:00	UnAcknowledged	View/Submit bids		Regret
202002200056	Phulpur	eProc	Supply	SUPPLY OF PMIO POWER SUPPLY CARD FOR HONEYWELL MAK	Single Stage	Not Applicable	15-May-2019 12:00	UnAcknowledged	View/Submit bids	Authorise	Regret

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